**3CR Community Radio**

**Federation of Community Legal Centres**

**Victoria Law Foundation**

Has Centrelink made a decision you disagree with?

Most Centrelink decisions can be appealed up to three times. Examples of decisions you can appeal include whether you are eligible for a payment, cancellation or suspension of your payment, how much you get paid, and Centrelink debts.

One of the most common Centrelink decisions appealed are Centrelink debts. Centrelink will say you owe a debt if the staff determine you have been paid more than you should have. Debts can occur for a variety of reasons. In some instances, if there has been an administrative error or you have special circumstances, you may not have to repay the debt.

The appeal process is free, but time limits can apply and will affect your entitlement to back payment.

Social Security Rights Victoria is a specialist community legal centre providing Victorians free advice to help you understand your Centrelink issues and the appeal processes.

You can contact Social Security Rights Victoria on 9481 0355 or [www.ssrv.org.au](http://www.ssrv.org.au/).

**Federation of Community Legal Centres is a 3CR Supporter**